



# ***Yamaha Trak Shield User Guide***

**Meta Trak**





## ***Contents***

<b><i>System Features</i></b>	<b>3</b>
<b><i>Subscription Documentation</i></b>	<b>3</b>
<b><i>Alerts</i></b>	<b>3</b>
<i>Battery Disconnection</i>	
<i>Movement Alert</i>	
<i>Low Bike Battery</i>	
<b><i>Warranty</i></b>	<b>4</b>
<b><i>Change of details or Registered keeper</i></b>	<b>4</b>
<b><i>Contact Us</i></b>	<b>4</b>



## System Features

- Self-tracking/management solution
- Latest satellite location technology
- Journey Scoring
- Journey history
- Real-time tracking via app/web
- Smartphone App
- Web Portal
- 3yr Warranty
- European Coverage

Please note Yamaha Trak Shield is NOT an insurance approved Stolen Vehicle Tracking system. Yamaha Trak Shield is a self-managed tracking solution which IS NOT monitored by Meta Trak for theft.

## Subscription Documentation

You will have received an email when your system was activated by your dealer.

This email provides you with:

1. Details of how to log-in to the web portal and smartphone app.
2. Links to download the smartphone app.
3. Your contract information.

**Please check all information is correct!**

## Alerts

### Battery Disconnection

In the event of battery disconnection, a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Should you need to disconnect the vehicle battery for maintenance reasons you should first set the system to **'Maintenance Mode'** via the app or web portal in order to avoid generating a false alert.

**REMEMBER** to set the system back to **'Active Mode'** once the maintenance is completed.

### Movement Alert

In the event of a bike movement without the engine running a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Should you need to **transport** the vehicle or travel by ferry you should first set the system to **'Transport Mode'** via the app or web portal in order to avoid generating a false alert.

**REMEMBER** to set the system back to **'Active Mode'** once the transportation is completed.

### Low Bike Battery

In the event of the bike battery becoming low a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).



## ***Warranty***

*Meta Trak hardware includes a 3-year parts and labour warranty from your Yamaha dealer*

## ***Change of details or Registered keeper***

*Please inform us as soon as possible of any changes to your contract information.*

*Such as:*

- Changes to contact numbers*
- Change of vehicle registration*
- Change of email address*
- Change of owner*

## ***Contact Us***

*Customer Services:*

***+44(0)203 332 0121***

*Mon-Fri 9am-5pm for general enquiries*

***www.metatrak.co.uk***