

**Meta Trak**

**MOBILE APP  
USER MANUAL**

available for

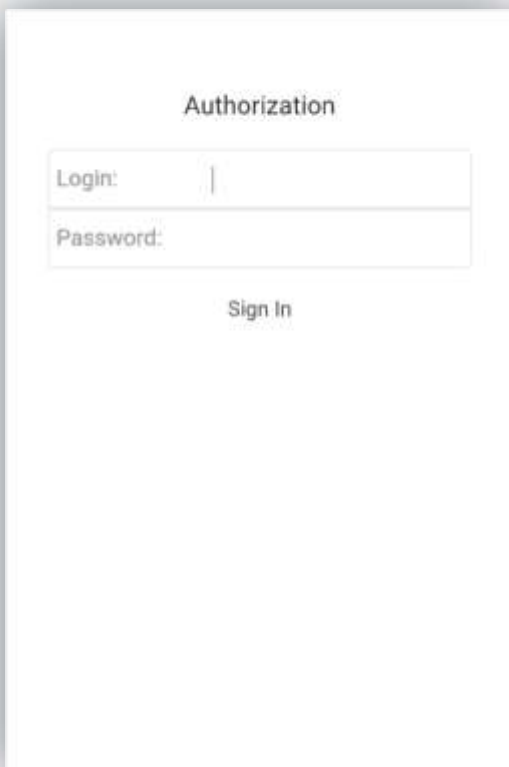
**iOS/Android**

# Access to the App

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To start using Meta Trak:

1. Install the device on board
2. Download the free **Meta Trak App**
3. Login using the **Username** and **Password** sent to you in a text message (at the end of installation)
4. Set a **PIN Code** of your choice

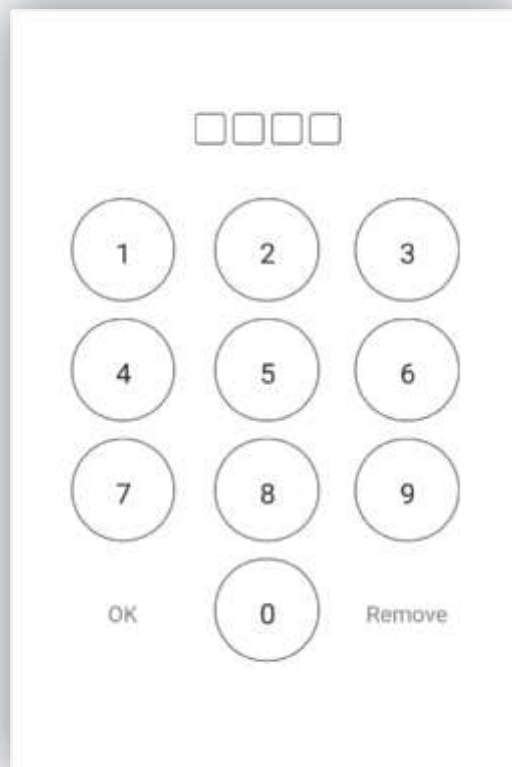


Authorization

Login: |

Password:

Sign In



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1 2 3

4 5 6

7 8 9

OK 0 Remove

# “Available commands” Menu



The functions of the “**Available commands**” menu are:

**Position request:** manually request the instantaneous position of the vehicle.

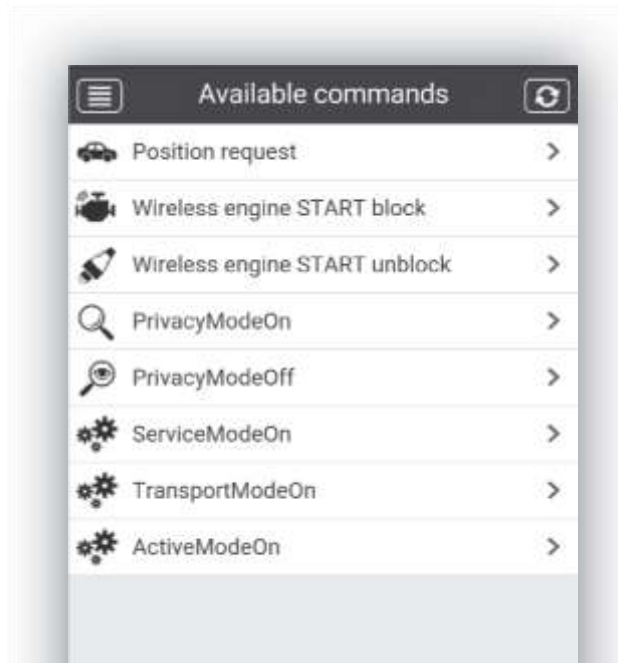
**Enable / Disable Wireless START Block:** To enable/disable “Wireless Engine Block” (optional device).

**Enable/Disable Privacy Mode:** Enabling Privacy mode will prevent any journey data from being recorded.

**ServiceModeOn:** This places the device in maintenance mode in case battery disconnection is necessary.

**TransportModeOn:** This places the device in transport mode in case the vehicle must be moved while the ignition is OFF.

**ActiveModeOn:** this restores the standard mode of operation.

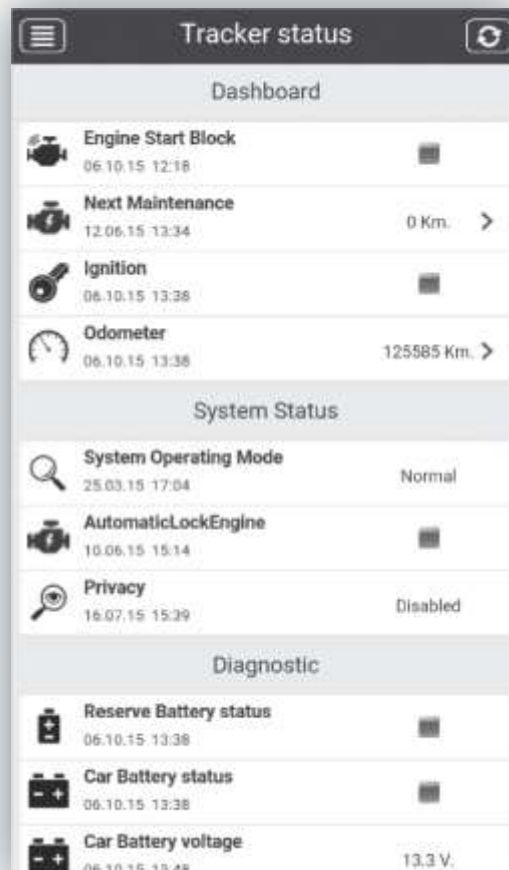


# “Device status” Menu



The “Device status” menu provides various information on the vehicle and device, such as:









- **Engine Start Block ON/OFF** (Green=Unblocked; Red=Blocked)
- **Ignition** (Active/Inactive) (Green=ON; Red=OFF)
- **Odometer** (total distance travelled)
- **System Operating Mode** (enabled/disabled)
- **Privacy** (enabled/disabled)
- **Reserve Battery status** (Green=OK; Red=KO)
- **Vehicle Battery status** (Green=OK; Red=KO)
- **Vehicle Battery voltage** (voltage level)



# “Maps” Menu

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The **Map** provides the exact position of the vehicle, clearly indicating the address (city, street and street number), if this information is available.



-  The “Car finder” function displays the position of the phone (in red), in relation to the vehicle (in blue) on the map).
-  Click on the “Cursor” icon to centre the map on the vehicle’s last detected position.
-   With moving vehicles it is possible to follow them by clicking on the “Routes” icon followed by “Tracking”.
-  You can easily switch from street map view to satellite map view and hybrid view (Google maps, Open Street Map).
-  With the “Google” map view it is possible to add traffic information.
-  It is possible to search a new address and centre the map view on it.
-  The Google “Street View” function offers the best identification of the routes and parking spots.





# Maps Menu: Log of Routes



On 'Maps' it is possible to request a **Log of the routes** by date and time.

Select the icon  and then  search the routes travelled over the last 30 days, with a time selection range of 2 hour2.

The App will then graphically report the following on the map:

- **The routes travelled during the 2 selected hours**
- **Stop-over details (< 30 min) **
- **Parking details (more than 30 min) **



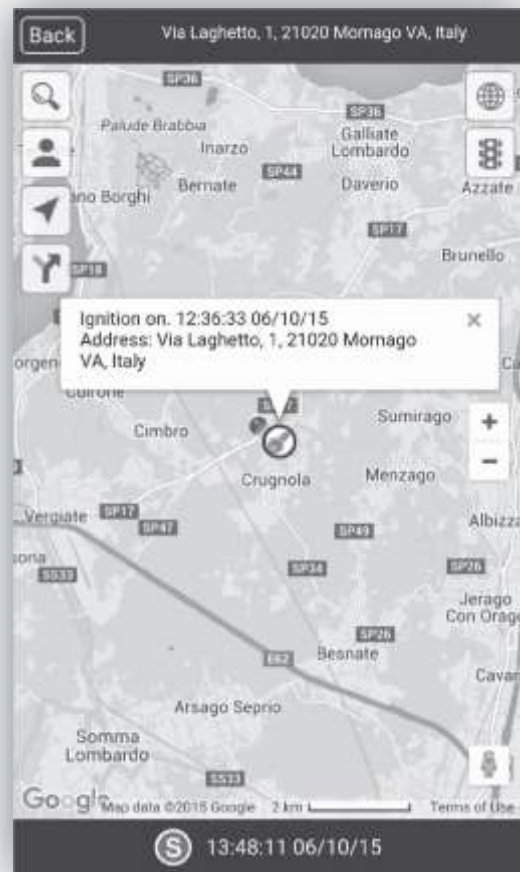
# “History of events” Menu



The “History of events” menu provides a brief outline of the events relative to the last 24 hours of use of the vehicle:

- Ignition / Switch off
- Vehicle Battery Disconnection

By clicking on the relative line you access the map with localisation of the historical event.



# Other Functions

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Certain settings and information functions are in the “**Options**” menu:

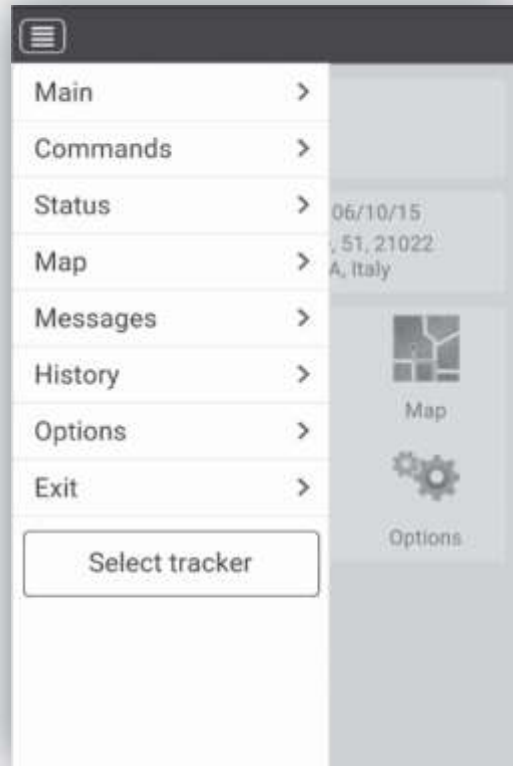
- **Account Profile:** info on Login and Data Plan
- **Change PIN:** page to change the PIN
- **About MetaTrak:** identification of the App version
- **Change User\*:** to log off and log back on as another user (with Login and Password)
- **Select units of measurement**



# Multi-Vehicle Management

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By clicking on the icon on the top left of any menu, a quick menu will appear: at the bottom the **“Select tracker”** button is used to access the list of vehicles matched to the same fleet and to select them one at a time.



# Notifications and Functions

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The device installed on the vehicle is able to send notifications to users connected through the App to report anomalies/events such as:

- **Vehicle battery voltage below optimal level**
- **Vehicle battery disconnected**

The information is sent to the user via text message, Push Notifications and an e-mail is sent out at the same time to the e-mail address provided at the time of entering Service activation details.

Anomaly/event notifications are sent out when there is a GPRS signal and when the mobile device is connected to the Internet.

Event notifications may be delayed if there is no signal or if the device does not have a connection.



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