Meta Trak Shield
User Guide

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Meta Trak Shield is a self-managed tracking solution which IS NOT monitored by Meta Trak for theft.
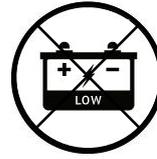
Subscription Documentation

You will have received an email when your system was activated by your dealer.

This email provides you with:

1. Details of how to log-in to the web portal and smartphone app.

2. Links to download the smartphone app.

3. Your contract information.

   Please check all information is correct!

Alerts

Battery Disconnection

In the event of battery disconnection, a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Should you need to disconnect the vehicle battery for maintenance reasons you should first set the system to **'Garage Mode'** via the app or web portal in order to avoid generating a false alert.

**REMEMBER** to set the system back to **'Normal Mode'** once the maintenance is completed.

Unauthorised Movement
(not available if installed in 2-wire mode)

In the event of a vehicle movement without the engine running a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Should you need to **transport** the vehicle or travel by ferry you should first set the system to **'Transport Mode'** via the app or web portal in order to avoid generating a false alert.

REMEMBER to set the system back to **'Normal Mode'** once the transportation is completed.
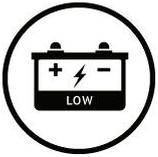
Meta Trak

Low Vehicle Battery

In the event of the vehicle battery becoming low (<11.5V) a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Driver ID Tag Not Recognised (Option)

Where the optional Driver ID tag has been made available the tag should be either attached to the vehicle keys or present on the driver's person.

ID Tag   Fig. 1

In the event of the **vehicle being driven WITHOUT** the Driver ID Tag a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

NOTE: the **push button** of the Driver ID Tag is **NOT REQUIRED** to be used in normal operation.

Driver ID Tag Battery Low

In the event of the ID Tag battery becoming low a **push notification** providing you all required information will be sent to your smartphone (provided you have the Meta Trak app running). **Replace as soon as possible!**

Vehicle Alarm Trigger

If applicable, in the event of the vehicle alarm system being triggered a **push notification** will be sent to your smartphone (provided you have the Meta Trak app running).

Immobiliser Operation

Automatic STARTER Immobilisation (Only with ID-Tag option)

If your system has been installed with STARTER immobilisation the engine will be prevented from starting whenever the immobiliser is SET.

The Meta Trak STARTER immobilisation controls the operation of the starter motor only i.e. it cannot interrupt the running of the vehicle. Furthermore, the starter immobiliser cannot become SET before the ignition has been switched off for > 90secs.

SETTING OPERATION - The immobiliser will automatically become set 90 seconds after the ignition has been switched OFF and the ID-Tag has gone out of range.

UN-SETTING OPERATION - The immobiliser will automatically unset when the ID-Tag comes into range.

DEADLOCK Immobilisation

To **PREVENT** the engine from being started **EVEN with the ID-Tag present** send the following Command from the web or app: "**Immob BLOCK**"

To **ALLOW** the engine to be started send the following command from the web or app: "**Immob UNBLOCK**".

The command may also be to unset when the ID-Tag is not available

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Manual STARTER Immobilisation (Option)

If your system has been installed with STARTER immobilisation (*without* the additional *ID tag*) the STARTER immobiliser can be manually set via the smartphone app or web portal.

To **PREVENT** the engine from being started send the following Command from the web or app: "**Immobiliser BLOCK (B3)**"

To **ALLOW** the engine to be started send the following command from the web or app: "**Immobiliser UNBLOCK (B3)**"
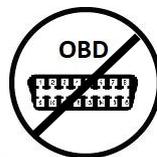
OBD Port Immobilisation (Option)

If your system has been installed with an OBD Port Immobiliser the OBD (Diagnostic) Port will be disabled in order to prevent un-authorised use, thus preventing key programming.

The port should be ENABLED ONLY when the vehicle is with an authorised service agent in order to enable the use of diagnostic equipment.

To **PREVENT** access to the OBD Port send the following command from the web or app: "**Immobiliser BLOCK (B3)**"

To **ALLOW** access to the OBD port for an authorised service agent send the Command from the web or app: "**Immobiliser UNBLOCK (B3)**"

Maintenance

Replacing the ID Tag battery

Battery Type: CR2032

Carefully prise apart the upper and lower parts of the ID tag.

Slide out the battery observing the orientation.

Slide in the new battery in the same orientation.

Re-assemble the tag; normal operation should be resumed.

See our how-to video at:
http://www.metatrak.co.uk/howto

Warranty

Meta Trak hardware includes a 3-year parts warranty.

Change of details or Registered keeper

Please inform us as soon as possible of any changes to your contract information.

Such as:

- Changes to contact numbers
- Change of vehicle registration
- Change of email address
- Change of registered keeper

Contact Us

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