

# Meta Trak PRIVACY POLICY

This privacy policy sets out how we deal with any personal data we collect from you while you are using our website or we are providing or discussing our services with you. We aim strictly to comply with the Directive 95/46/EC being the reference text, at European level, on the protection of personal data. It sets up a regulatory framework which seeks to strike a balance between a high level of protection for the privacy of individuals and the free movement of personal data within the European Union (EU).

#### **INFORMATION ABOUT US**

We are Vestatec Distribution Limited (Company Number 07025819); we trade as Meta Trak UK. Our registered office address is Vestatec Distribution Limited, Sterling House, 177-181 Farnham Road, Slough, Berkshire, SL1 4XP.

## **INFORMATION WE MAY COLLECT FROM YOU**

We may collect and process the following data about you:

- Geolocation data regarding any vehicles which you have subscribed to our services. Details of this data are shown below:
- Geolocation data is a record of where a vehicle is at any given moment.
- If Geolocation data is gathered for a period of time it can be used to show where a vehicle has been, the direction it was travelling and the time when it made those journeys.
- Geolocation data is recorded when your tracking system has an active subscription.
  - If your system is properly installed and has not been tampered with we are able to activate and deactivate the system remotely.
- Geolocation data will no longer be recorded when the tracking system is in Privacy Mode.
- Geolocation data is key to our services. As such, if you refuse to allow us to gather Geolocation data or request that the system be deactivated we will be unable to provide you with those services.
- Information that you provide by filling in forms on our Site. This
  includes information provided at the time of registering to use our
  Site, subscribing to our service, posting material or requesting
  further services.
- Information that you provide when you contact us. In particular, telephone calls that you make to us may be recorded.
- Details of transactions you carry out with us (through our Site or otherwise) and of the fulfilment of your orders.

### **USES MADE OF THE INFORMATION**

We use the data held about you in the following ways:

- To track the location of vehicles which you have subscribed to our services. In particular, to allow you to view the movements of your vehicle when the system has been activated. Geolocation Data from the previous thirty (30) days will be available through your account on our Site. We archive Geolocation Data which is more than thirty (30) days old. Archived data will be provided to you within twentyeight (28) working days of a written request.
- To carry out our obligations arising from any contracts entered into between you and us.
- To notify you about changes to our service.

We DO NOT use your data, or permit any third parties to use your data other than to provide our Service.

#### **YOUR RIGHTS**

You have a right to access your information. To obtain a copy of the personal information we hold about you, please write to the "Data Protection Officer" at the above address.

#### **DISCLOSURE OF YOUR INFORMATION**

If requested to do so under Section 29 of the Data Protection Act, we may provide information we hold about you to the police, law enforcement agencies and courts in connection with their investigations and any subsequent prosecutions.

#### **DATA PROTECTION AND ACCESS TO YOUR INFORMATION**

Vestatec Distribution Limited is the data controller for the purpose of the Data Protection Act 1998 (the "Act"). The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act.

# **CHANGES TO OUR PRIVACY POLICY**

Any changes we may make to our privacy policy in the future will be posted on our Site and, where we think it's appropriate, notified to you by e-mail.

# CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to <a href="mailto:info@metatrak.co.uk">info@metatrak.co.uk</a>. We can also be contacted at the following address: Meta Trak UK, Unit 8 The Links, Popham Close, Hanworth, Middlesex, TW13 6JE, United Kingdom